### **GENERAL TERMS AND CONDITIONS OF SALE**

These general terms and conditions govern the purchase and use of tickets for the event "PLAISIRS D'HIVER/WINTER-PRET (CURLING activity)" organized by Brussels Major Events. By proceeding with the online purchase of a ticket, you fully and entirely accept these conditions without any reservation.

#### 1. TICKET PURCHASE

**1.1 Rates:** Ticket prices, stated in euros, inclusive of all taxes, are available on our online ticket website (<a href="www.guestregister.be/curlingdebrouckere">www.guestregister.be/curlingdebrouckere</a>) and may be subject to change without prior notice by the organizer.

### 2. PERSONAL DATA

When making an online purchase, you must provide accurate, correct, complete, and up-to-date information. We use your data in accordance with our privacy policy for sending tickets and promoting our activities, ensuring confidentiality.

During payment, the buyer automatically confirms the general sales and privacy conditions.

#### 3. ENTRY TICKET

- **3.1 Issuance:** After payment confirmation, your ticket will be sent to you by email in PDF format to the address previously provided during the reservation process. You can print it in portrait mode on white A4 paper or display it visibly on your smartphone.
- **3.2 Validity:** The ticket is valid only on the date and time selected at the time of purchase. It entitles you to a single entry. The first person presenting the ticket will be considered the legitimate holder. Validity is checked at the entrance using a scanner to read the QR code on your ticket. A ticket is valid only once and for only one category of person (Adult, Child, Youth, PMR, etc.). The ticket must be kept in the possession of the visitor until the day of the visit. The ticket holder may be a different person from the buyer.

# 4. PAYMENT

**4.1 Order Confirmation:** By confirming your order, you agree to pay the amount indicated. Payments are made exclusively online via the Payconiq-Bancontact mobile app.

### 5. CANCELLATIONS AND CHANGES

- **5.1 Cancellations:** Tickets are non-refundable except in the event of the organizer canceling the event.
- **5.2 Changes:** Entry tickets are valid for a single passage at the checkpoint for the date and time specified on the ticket. An unused ticket will not be refunded or exchanged.

## 6. LIABILITY AND SECURITY

- **6.1 Liability:** We disclaim any responsibility in case of loss or theft of tickets. We reserve the right to refuse entry in case of inappropriate behavior.
- **6.2 Security:** Reproduction or counterfeiting of tickets is strictly prohibited. You must keep your ticket in a safe place and not accept it from strangers.

By purchasing a ticket for "Le Curling aux Plaisirs d'hiver," you fully accept these sales conditions.

PLAISIRS D'HIVER/WINTER-PRET is the intellectual and exclusive property of Brussels Major Events asbl. Any commercial or public exploitation of content and communication must be approved and reviewed by the organizer.

The organizer,

Brussels Major Events asbl vzw Hôtel de Ville, Grand-Place | Stadhuis, Grote Markt 1000 Brussels, Belgium VAT Number: BE0843 724 212

Ticketing,

GUESTBOOSTER SPRL, Avenue Maurice 48, 1050 Brussels, BE 0671489824